



FREQUENTLY ASKED QUESTIONS (FAQ)

Good day Captain and welcome to Angola, Please find below FAQs for your guidance during your stay here in Angola.

EBOLA NOTICE

Master to advise GAC office 4 working days in advance if vessel is sailing from any Ebola disease affected regions and or if vessel has any crew / passenger with diagnosed symptoms of Ebola disease onboard. Same needs to be communicated to terminal and port health office immediately upon notification.

Q 1 - Can Crew Change be done at the Terminal?

A – Crew change only possible at Cabinda and Angola LNG Terminal (Soyo).
No crew changes allowed at Luanda and Soyo offshore terminals. Only Medevac can be performed.

Q 2 – Can my vessel call Angolan waters without a clearance from the previous Port?

A – Negative, local Customs Office must see a clearance onboard from the previous Port of call. In case you are not carrying one onboard, please contact us ASAP and we will try to find a way with your previous Agent to collect other documents to avoid heavy penalties.
Be informed that the last port clearance should read the specific terminal/ port name in Angola which you intend to call immediately.

Q 3 – Can I order Provisions and have them delivered onboard with the Agent?

A – Negative, Terminal regulation do not allow
Provisions delivery only possible if vessel shall be calling Angola LNG Terminal at Soyo

Q 4 – I need BA Charts and Nautical Publications for next port of call, can you purchase and send onboard?

A – Negative. Regret to inform you that neither BA Charts nor Nautical Publications are available in Angola. however we can arrange via our office in South Africa. Approx. time duration for delivery – 08 working days subject to customs clearance at both destinations (SA & Angola)

Possible to connect if vessel shall be calling Angola LNG Terminal at Soyo

Q 5 – My office is planning to send some BA Charts & Nautical Publications to your office for delivery to my vessel, is it possible?

A – Affirmative, but please instruct your office to use DHL and only send if there are 14 days or more between the date of sending and vessel ETA. You will find our full style address in the pre arrival message.

For Soyo – please consign to our address:

GAC SHIPPING & LOGISTICS LDA

Bairro Kim Bumba Projecto Cajueiro Casa no.183

Soyo Zaire

Angola



Tel: +244 913 150 968 /+244 924565782

For Cabinda – please consign to our address:

GAC SHIPPING & LOGISTICS LDA

Rua de Timor, Casa nº 41/91 , Cabinda, Angola

Cabinda

Angola

Tel: +244 924675975

For Luanda – please consign to our address:

GAC SHIPPING & LOGISTICS LDA

Avenida 21 de Janeiro , Casa Nº 11/13, Bairro Cassenda,

Município da Maianga, Luanda - Angola

Luanda

Angola

+244 935371939| +244 922598935| +244 222 352302 | +244 222 352303

Q 6 – Can Garbage Removal be arranged during my stay at the Terminal?

A – Unfortunately NO, such facilities are not available.

Q 7 – I have some Mails onboard that I need to send, can I give them to the Agent onboard to send by courier?

A – Affirmative, as long as you issue a document that clearly states the full address of destination(s) and also indicate who will be settling for the courier charges

Q 8 – Can you please deliver an Angolan National Flag onboard my vessel upon my arrival?

A – Affirmative. 03 working days’ notice to be given in advance.

Q 9 – My De-Ratting / Ship Sanitation Certificate will soon expire; can it be renewed at loading port?

A – Affirmative, please advise us well in advance in order to arrange with the Authorities for it’s renewal. However, please note that Angola is not listed on List of ports authorized to issue Ship Sanitation Certificates under the International Health Regulations (2005)

Q 10 – My vessel is calling a second Angolan load port. Will there be a need for another Clearance from Customs and Immigration?

A – Negative, vessel is cleared from first Angolan load port.

Q 11 – The Agent and Customs Officer are requesting to sail with me from first Angolan load port to second Angolan load port. Is this normal practice?

A – Affirmative Captain, it is normal practice here in Angola and please be so kind and allow them to sail with you.

Q 12 – My Company is planning to carry out a Survey / Repairs while at Anchorage / Terminal, could this be arranged?

A – Negative, again Terminal regulation and also no means to access the Vessel.



Q 13 – Please advise regulation on ballast water management.

As per the Angolan Executive Decree 12-05, article 10 - Ballast Water Management Requirements for all Vessels as follows:

1. Operators must ensure that vessels and/or installations originating from outside the country and operating under their responsibility follow Angolan Executive Decree 12-05, Article 10 regarding ballast water management as follows:

a) Have the means recommended by the international maritime organization for managing ballast water, namely the following as applicable:

i. a ballast water management plan as an integral part of the operational plan for the installation;

ii. a record book in which the following are recorded:

1. The coordinates of the loading/discharge points, the quantity of water loaded / discharged, the capacity of the tanks as well as the date of operations and the duration of the discharge.

2. The location of the sampling points.

3. The date when sediments were last cleaned.

4. The names of the persons responsible for implementing the ballast water management plan and of the person responsible for the records.

b) Proceed immediately after loading, to treating the ballast water with the minimum quantity of biocide needed to eliminate micro-organisms;

c) Proceed with exchanging ballast water at a distance of over **100 nautical miles** from the Angolan coast.

Clearance of vessel

As per Angolan law, when a vessel sails from one port to another within Angolan waters, it is necessary to clear the vessel again since the vessel will be sailing without any authorities from one port to another example from Cabinda to Soyo.

Clearance for vessels loading at 2 terminals in the same port will be done only once.

In case of any other enquiries, please do not hesitate to contact us on our generic e-mail address: crude.angola@gac.com

Best regards,
GAC Angola